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FOR IMMEDIATE RELEASE

South Jersey Gas Temporarily Closes Customer Service Centers *Steps follow the Company Pandemic Response Plan, Support the Safety of Employees and Customers*

FOLSOM, N.J. – Mar. 17, 2020 – South Jersey Gas, a subsidiary of SJI (NYSE: SJI), today announced it will temporarily close its Customer Service Centers. This includes the locations in Atlantic City, Pleasantville, Glassboro, Millville and North Swanton. The closure is effective today, March 17 and will remain in effect indefinitely, subject to an evaluation of changing circumstances and guidance from our government and public health entities.

“We continue monitoring impacts the COVID-19 virus may have on our customers, employees and the communities we serve,” said Dave Robbins, President South Jersey Gas. “The safety of each of these valued stakeholders remains our highest priority, which is why we have made this decision as a precautionary health and safety measure.”

Customers who pay their bills using in-person payment options at our Customer Service Centers are encouraged to use other payment options, including:

- Online at southjerseygas.com
- Phone at 1.888.766.9900
- Mail check or money order (please clearly note account number) to South Jersey Gas PO Box 6091 Bellmawr, NJ 08099-6091
- Secure drop boxes for payment (please clearly note account number) located at:
 - 142 S. Main Street Glassboro, NJ 08028
 - 1211 N. 2nd Street Millville, NJ 08332
 - 1708 Rt. 9 North Swanton, NJ 08210

Recognizing the unique challenges of this situation, South Jersey Gas has also suspended utility service disconnections for non-payment. Customers who have difficulty paying their bills should visit southjerseygas.com/financialassistance or contact the South Jersey Gas Customer Contact Center at 1.888.766.9900 to learn more about assistance programs.

About South Jersey Gas

South Jersey Gas, subsidiary of SJI (NYSE:SJI), delivers safe, reliable, affordable natural gas and promotes energy efficiency to approximately 397,000 residential, commercial and industrial customers in Atlantic, Cape May, Cumberland, Salem, and portions of Gloucester, Burlington and Camden counties in New Jersey. For more information, visit southjerseygas.com.

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